



Integrated Management System Policy

We work the best we can

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| ... by achieving | <i>User Satisfaction</i>
In delivering top quality services which fulfil user requirements and surpass their expectations |
| ... by achieving | <i>Compliance</i>
With relevant laws and highest standards of service delivery and ethics |
| ... by respecting | <i>Stakeholders</i>
Relationship with our customers, employees and suppliers is respectful, and appreciating their contribution to our development allows us to establish and maintain long-lasting partnership |
| ... by implementing | <i>Continuous improvement</i>
Regular evaluation and improvement of our management system, its results, processes and employees are increasing our competitiveness and providing a framework for setting environmental goals |
| ... by ensuring | <i>Prevention</i>
Of environment pollution, work related injuries and endangering human health, eliminating hazards and reduction OH&S risks |
| ... by providing | <i>Safe and healthy working environment</i>
To prevent work-related health hazards and injury |
| ... by participating | <i>Consulting workers and their OH&S representatives</i>
To prevent work-related health hazards and injury |

It is the responsibility of the management to periodically review the defined policy to ensure its relevance and suitability for the organization.

In Belgrade 02.10.2020.god.



Miroslav Vukovic
Director